

GENERAL CONDITIONS OF SALE

Reservation of accommodation or "tourism" pitches by individuals Details of the Provider:

• Sas camping Bellevue registered in the Lisieux trade register 381046820 • Route de dives 14640 Villers sur Mer • Tel:

0231870521 / mail: campsite -

bellevue@wanadoo.fr/ site: www.camping-bellevue.com

DEFINITIONS: ORDER or RESERVATION or

RENTAL: Purchase of Services.

SERVICES: seasonal rental of accommodation or "tourism" bare pitches. ACCOMMODATION:

Tent, caravan, cottage residence and light tourism accommodation.

ARTICLE 1 - SCOPE

These General Terms and Conditions of Sale apply, without restriction or reservation, to any rental of accommodation or bare pitches on the Bellevue campsite, operated by the Bellevue campsite to non-professional customers ("The Customers" or "the Customer"), on its website www.camping-bellevue.com or by telephone, post or electronic mail (emails), or in a place where the Service Provider markets the Services (front desk). They do not apply to location rentals intended to accommodate cottage owners (mobile homes) which are the subject

of a another contract. The main characteristics of the Services are presented on the website or in written form - paper or electronic - in the event of a reservation by a means other than an online booking.

The Customer is required to read it before every booking. The choice and purchase of a Service is the sole responsibility of the Customer. These General Conditions of Sale apply to the exclusion of all other conditions of the Service Provider, and in particular those applicable to other marketing channels for the Services. These General Conditions of Sale are accessible at any time on the website and will prevail, where applicable, over any other version or any other contractual document. The version applicable to the Customer is the one in force on the website or communicated by the Service Provider on the date the booking is done by the Customer. Unless proven otherwise, the data recorded in the IT system of the Service Provider constitutes proof of all the transactions concluded with the Customer.

Under the conditions defined by the Data Protection Act and the European data

protection regulations, the Customer has, at any time, a right of access, rectification, and opposition if the processing is not essential for the execution of the order and the stay as well as their consequences, to all of his personal data by writing, by mail and justifying his identity, to: Camping Bellevue - route de dives-14640 Villers sur Mer.

The Customer declares to have read the General Conditions of Sale and thus accepted credit either by checking the box provided for this purpose before the implementation of the online booking procedure, or of the general conditions of use of the website www.camping-bellevue.com, or, in the event of a reservation outside the Internet, by any other appropriate means.

ARTICLE 2 - RESERVATIONS

The Customer chose on the site (or provides information on any document sent by the Service Provider) the services he wishes to book, according to the following terms:

For Rentals On our website or paper rental contract:

a deposit of 30% is asked when ordering if it is more than 30 days before arrival The total must be paid 30 days before arrival. The number of people registered on the contract as well as their identity cannot change. You

must not exceed the number of people authorized in the rental. Animals are strictly prohibited in rentals

For pitches: On our website or paper contract: a 30% deposit is required when ordering, the balance is to be paid on arrival. It is the Customer's responsibility to verify the accuracy of the Booking and immediately report any errors to the Service Provider. The Order will only be considered final after sending the Customer confirmation of the acceptance of the Order by the Service Provider, by email or post, or by signing the contract in the event of a reservation directly at the premises where the Provider markets the Services. Any booking placed on the website www.camping-bellevue.com constitutes the formation of a contract concluded at a distance between the Customer and the Service Provider. All Orders are nominative and cannot, under any circumstances, be transferred.

ARTICLE 3 - PRICES

The Services offered by the Service Provider are provided at the prices in force on the website www.camping-bellevue.com or on any information medium of the Service

Provider, when the Customer places the order. The prices are printed in euros.

The prices take into account any reductions that may be granted by the Service Provider on the website www.camping-bellevue.com or on any information or communication medium. These prices are firm and not revisable during their period of validity, as indicated on the website www.camping-bellevue.com, in the email or in the written proposal sent to the Client. Beyond this period of validity, the offer lapses and the Service Provider is no longer bound by the prices. They do not include the processing and management costs, which are invoiced in addition, under the conditions indicated on the website www.camping-bellevue.com or in the information (letter, email, etc.) communicated to the Customer beforehand, and calculated prior to placing the Order. The payment requested from the Customer corresponds to the total amount of the purchase, including these costs. An invoice is drawn up by the Seller and given to the Customer at the latest at the time of payment of the balance of the price.

3.1. TOURIST TAX

Tourist tax, collected on behalf of the municipality, is not included in the rates. Its amount is determined per person and per day and is variable depending on the destination. It is to be paid when paying for the Service and appears separately on the invoice.

ARTICLE 4 – PAYMENT CONDITIONS

4.1. ADVANCE PAYMENT

The sum of money you have to pay when you book your stay is an advance payment. This advance corresponding to 30% on the global order price.

It's a safety and it had to be paid when the customer receive the final rental contract.

4.2. PAYMENTS

Payments made by the Customer will only be considered final after actual receipt of the sums due by the Service Provider. In the event of late payment and payment of sums due by the Customer beyond the time limit set above, or after the date of payment

appearing on the invoice addressed to the latter, late penalties calculated at the rate of 5 % of the amount including tax of the price of the provision of the Services, will be acquired automatically and automatically from the Service Provider, without any formality or prior notice. Late payment will result in the immediate payment of all sums due by the Customer, without prejudice to any other action that the Service Provider would be entitled to bring, in this respect, against the Customer.

4.3. NON-COMPLIANCE WITH THE TERMS OF PAYMENT

In addition, the Service Provider reserves the right, in the event of non-compliance with the terms of payment appearing above, to suspend or cancel the provision of the Services ordered by the Customer and / or to suspend the performance of its obligations after formal notice has remained ineffective.

ARTICLE 5 - PROVISION OF SERVICES

5.1. PROVISION AND USE OF SERVICES

The accommodation or pitch may be occupied from 2 p.m. on the day of arrival and must be vacated by 10 a.m. on the day of departure for rentals and 11 a.m. for rentals at the latest. pitches The balance of the stay must be paid in full • 30 days before the date of arrival (under penalty of cancellation of this rental) for mobile homes • on the day of arrival for pitches

Accommodation and pitches are provided for a determined number of occupants for the rental and can under no circumstances be occupied by a greater number of people. Accommodation and pitches will be left in the same state of cleanliness as on delivery. Otherwise, the tenant will have to pay a lump sum of 110 € for cleaning. Any degradation of the accommodation or its accessories will result in immediate repairs at the expense of the tenant. The end-of-rental inventory statement must be strictly identical to that of the start of the rental.

5.2. GUARANTEE DEPOSIT

For accommodation rentals, a security deposit of € 500 is required from the Customer on the day the keys are handed over and returned to him on the day of the end of the rental, subject to possible deduction of repair costs. This deposit does not constitute a limit of liability.

ARTICLE 6 - DELAY, INTERRUPTION OR CANCELLATION OF STAY BY THE CUSTOMER

No reduction will be granted in the event of a delayed arrival, an early departure or a change in the number of people (whether for all or one part of the planned stay).

6.1. MODIFICATION

In the event of a change in the dates or the number of people, the Service Provider will endeavor to accept as far as possible requests for modification of the date within the limits of availability, without prejudice to any additional costs; In all cases, this is a simple obligation of means, the Service Provider cannot guarantee the availability of

a pitch or accommodation, or of another date; an additional price may be requested in these cases. Any request to reduce the length of stay will be considered by the Service Provider as a partial cancellation, the consequences of which are governed by

Article 6.3. 6.2. INTERRUPTION

A premature departure cannot give rise to any reimbursement from the Service Provider.

6.4.1.

In the event of total or partial closure of the establishment during the dates of the reserved stay (which is assimilated to a measure of total or partial ban on reception of the public, insofar as the Customer is directly concerned by the application of this measure) decided by the public authorities, and which is not attributable to the Service Provider, the sums paid in advance by the Customer for the reservation of the stay will

be reimbursed within 18 months However, the Service Provider cannot be held liable for additional compensation beyond this reimbursement of the sums already paid for the reservation of the stay.

6.4.2.

Notwithstanding the provisions of article

6.3 CANCELLATION

any cancellation of the stay duly justified by the fact that the Customer would be affected by COVID 19 (infection) or other infection considered to be part of a pandemic, or would be identified as a contact case, and that this situation would call into question his participation in the stay on the dates scheduled will be without severance compensation We advise you to take out cancellation insurance: contact our service provider CAMPEZ COUVERT Any processing and management costs as provided for in the general conditions will remain acquired by the Service Provider. In all cases, the Customer must imperatively justify the event

making him eligible for this right to cancellation.

6.4.3.

By way of derogation from the provisions of article 6.3 *CANCELLATION*, in the event that the Customer is forced to cancel the stay in full due to government measures not allowing participants to travel (general or local confinement, travel ban, closure borders), even though the campsite is able to fulfill its obligation and welcome Customers, the Service Provider will issue a credit note of up to 18 months

6.4.4 -

In the event that the Customer takes out specific insurance covering the risks listed in Article 6.4.2 or in Article 6.4.3, the insurance compensation received by the Customer will be deducted. the amount of the credit, referred to in Articles 6.4.2 or 6.4.3.

ARTICLE 7 - CLIENT'S OBLIGATIONS

7.1. CIVIL LIABILITY INSURANCE

Customers staying on a pitch or in accommodation must be insured for civil liability. An insurance certificate may be requested from the Customer before the start of the service. 7.2. PETS Pets are not accepted.

7.3. INTERNAL RULES

Internal regulations are posted at the entrance to the establishment and at reception. The Customer is required to take note of it and to respect it. It is available on request.

ARTICLE 8 - SERVICE PROVIDER'S OBLIGATIONS - GUARANTEE

The Service Provider guarantees the Customer, in accordance with legal provisions and without additional payment, against any lack of conformity or hidden defect, resulting from a defect in the design

or performance of the Services ordered. In order to assert his rights, the Customer must inform the Service Provider, in writing, of the existence of any defects or lack of conformity within a maximum period of 2 days from the provision of the Services. The Service Provider will reimburse or rectify or cause to be corrected (as far as possible) the services deemed to be defective as soon as possible and at the latest within 150 days following the finding by the Service Provider of the defect or vice. Reimbursement will be made by credit to the Customer's bank account or by check sent to the Customer. The Service Provider's guarantee is limited to the reimbursement of the Services actually paid for by the Customer. The Service Provider cannot be considered responsible or at fault for any delay or non-performance resulting from the occurrence of a case of force majeure usually recognized by French case law. The Services provided through the Service Provider's website comply with the regulations in force in France.

ARTICLE 9 - RIGHT OF WITHDRAWAL

Activities related to the organization and sale of stays or excursions on a determined date or at a specified period are not subject to the withdrawal period applicable to distance and off-premises sales, in accordance with the provisions of article L221-28 of the Consumer Code.

ARTICLE 10 - PROTECTION OF PERSONAL DATA

The Service Provider, who drafts these presents, implements the processing of personal data which has as a legal basis:

- Either the legitimate interest pursued by the Service Provider when it pursues the following purposes : - prospecting - managing the relationship with its customers and prospects, - organizing, registering and inviting the Service Provider to events, - processing, execution, prospecting, production, management , follow-up of customer requests and files, - drafting of documents on behalf of its customers.

- Either compliance with legal and regulatory obligations when implementing processing for the purposes of: - the prevention of money laundering and terrorist financing and the fight against corruption, - invoicing, - accounting. The Service Provider only keeps the data for the time necessary for the operations for which they were collected and in compliance with the regulations in force.

In this regard, customer data is kept for the duration of the contractual relationship plus 3 years for the purposes of animation and prospecting, without prejudice to retention obligations or limitation periods. With regard to the prevention of money laundering and the financing of terrorism, the data are kept for 5 years after the end of the relationship with the Service Provider. In terms of accounting, they are kept for 10 years from the end of the accounting year. Prospects data are kept for a period of 3 years if no participation or registration in the events of the Service Provider has taken place. The

data processed are intended for authorized persons of the Service Provider. Under the conditions defined by the Data Protection Act and the European Data Protection Regulation, individuals have the right to access data concerning them, rectification, interrogation, limitation, portability, 'erasure. The persons concerned by the processing carried out also have the right to oppose at any time, for reasons relating to their particular situation, to the processing of personal data having as a legal basis the legitimate interest of the Service Provider. , as well as a right of opposition to commercial prospecting.

They also have the right to define general and specific directives defining the way in which they intend to exercise, after their death, the rights mentioned above - by e-mail to the following address: camping-bellevue@wanadoo.fr - or by post to the following address: Bellevue campsite airlock - route de Dives 14640 Villers sur Mer accompanied by a copy of a signed identity

document. The persons concerned have the right to lodge a complaint with the CNIL.

ARTICLE 11 - INTELLECTUAL PROPERTY

The content of the website www.camping-bellevue.com is the property of the Service Provider and its partners and is protected by French and international laws relating to intellectual property. Any reproduction, distribution, total or partial use of this content is strictly prohibited and is liable to constitute an offense of counterfeiting.

In addition, the Service Provider remains the owner of all intellectual property rights in the photographs, presentations, studies, drawings, models, prototypes, etc., produced (even at the Customer's request) with a view to providing the Services to the Customer. The Customer therefore refrains from any reproduction or use of said studies, drawings, models and prototypes, etc., without the express, prior written authorization of the Service Provider who may make it conditional on financial compensation. The same applies

to names, logos or more broadly any graphic or text representation belonging to the Service Provider or used and distributed by him.

ARTICLE 12 - APPLICABLE LAW - LANGUAGE

These General Conditions of Sale and the transactions resulting therefrom are governed and subject to French law. These General Conditions of Sale are written in French. In the event that they are translated into one or more foreign languages, only the French text will prevail in the event of a dispute.

ARTICLE 13 - DISPUTES

All disputes to which the purchase and sale transactions concluded in application of these general conditions of sale could give rise, concerning their validity, interpretation, execution, termination, consequences and consequences and which could not be resolved between the Service Provider and the Customer will be submitted to the

competent courts under the conditions of common law. The Client is informed that he may in any event have recourse, in the event of a dispute, to a conventional mediation procedure or any other alternative mode of dispute settlement. In particular, he may have recourse free of charge to the following Consumer Mediator: Sas médiation solution - 22 chemin de la bergerie-01800 st jean de Nioist Site: www.mediasolution-conso.fr mail: contact@mediasolution-conso.fr

ARTICLE 14 - PRE-CONTRACTUAL INFORMATION - CUSTOMER ACCEPTANCE

The Customer acknowledges having communicated, prior to placing his Order, in a readable and understandable manner, these General Conditions of Sale and all the information and information referred to in Articles L 111 -1 to L111-7 of the Consumer Code, in addition to the information required in application of the decree of 22 October 2008 relating to prior information to the consumer on the characteristics of rental accommodation in outdoor hotels and in

particular: - the essential characteristics of the Services, taking into account the communication medium used and the Services concerned; - the price of the Services and ancillary costs; - information relating to the identity of the Service Provider, its postal, telephone and electronic contact details, and its activities, if it does not appear from the context; - information relating to legal and contractual guarantees and their implementation methods; the functionalities of the digital content and, where applicable, its interoperability; - the possibility of resorting to conventional mediation in the event of a dispute; - information relating to the terms of termination and other important contractual conditions. The fact for a natural (or legal) person to order on the website www.camping-bellevue.com implies full and complete acceptance and acceptance of these General Conditions of Sale, which is expressly recognized by the Customer, who waives, in particular, to take advantage of any contradictory document, which would be unenforceable against the service provider.